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SHUEB ALI KHAN

Education B.Tech (mechanical) from A.M.U., Aligarh (U.P.), INDIA.

Qualification Summary	<u>Education</u>	<u>Institute</u>	<u>%</u>	<u>Year</u>
	B.Tech (mech.)	AMU, Aligarh	63.07	1997-2001
	Class XII	Bhartiya Vidya Bhavan, New Delhi	63.0	1996
	Class X	Bhartiya Vidya Bhavan, New Delhi	62.0	1994

CERTIFIED OCA

Additional Qualifications Cleared with **94.2%** score, the online exam for OCP – Introduction to Oracle9i : SQL (1Z0-007)

Cleared with **96.7%** score, the online exam for OCP -- Oracle9i Database: Fundamentals-1 (1Z0-031)

Cleared with **100%** score, the online exam for OCP – Oracle9i Database : Fundamentals-2 (1Z0-032)

Also done a four week course in programming in 'C' from ET&T, New Delhi and received an 'A' grade.

Have practiced working on C++ and VC++, and have worked on AutoCAD as part of college curriculum

Additional Proficiencies In Oracle, I have a good knowledge and practiced experience of

- Administering databases using SQL
- Taking backups using RMAN and User-Managed procedures
- Working with Recovery Catalogs
- Creating & Configuring Listeners
- Creating Users and Assigning Roles and privileges
- Recovering data using RMAN and User-Managed procedures
- Maintenance and Security of Databases through Archiving and other available options.

Work experience

Present Company : Whirlpool Of India Ltd.

Designation : Senior Engineer in the Quality Department.

Joining Date : 1st Oct'02

Job profile includes working on SAP to download information from All-India service branches. Analyzing the Trend of Customer complaints under warranty to generate useful information about product usages. Calculation of the Service Incidence Rate (SIR), which indicates the percentage of machines being serviced upon, out of the total sales.

Using Microsoft Access for handling and administering All-India failure database. Taking Regular back-ups and Maintaining database security and preventing data loss. Creating Queries & Macros for accessing and updating data, and creating GUI's using Forms to be used by other users. Have made databases with a user-defined GUI for other departments also.

Played an instrumental role in the design, creation and development of new Transaction codes in SAP, and have created packages using SAP and Microsoft Access for various kinds of data analysis and failure trends analysis for the use of Quality Department and other Departments.

Conducting regular Outgoing Product Quality Audits, and leading the projects based on its findings. Have been awarded by Whirlpool for improving the product Quality through these Audits.

Analyzing the effects of product changes, new product launches, and the effects of changes incorporated in machines to reduce defects found earlier. Keeping track of various projects implemented and their resultant effects. Have been involved in various Six-Sigma projects. Working with the R&D to solve problems found in the field, and monitoring various experiments. Reporting of all the trends in SIR, Total Calls and field failure issues to all the department heads. Giving presentations on various Plant Quality and field Quality issues, the problems and their solutions.

Have been trained as ISO 9001:2000 auditor.

Extracurricular activities

Football, swimming, music, Automotives

Awards received

1. Silver Medal in 50m freestyle swimming.
2. Gold Medal in Arm-Wrestling championship held in college.

Languages

Spoken: English, Hindi and Urdu.

Written: English, Hindi and Urdu.